

# Western Massachusetts Substance Use Disorder Treatment and Prevention Services Directory

Programs Funded and/or licensed by:

The Department of Public Health  
Bureau of Substance Addiction Services  
<https://www.mass.gov/orgs/bureau-of-substance-addiction-services>

Statewide HELPLINE: 1-800-327-5050  
<https://helplinema.org>

Statewide website for bed availability  
<http://www.mabhaccess.com/>

Safe Spot: 1-800-972-0590  
[Home - Massachusetts Overdose Prevention Helpline \(safe-spot.me\)](http://safe-spot.me)



January 2025

Please mail changes to the Western Massachusetts SUD Treatment and Prevention Services Directory to:  
[Aimee.J.Letson@mass.gov](mailto:Aimee.J.Letson@mass.gov) or [Moana.C.Rawlins@mass.gov](mailto:Moana.C.Rawlins@mass.gov)

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Gilson Vila, Western MA Licensing Inspector [Gilson.Vila@mass.gov](mailto:Gilson.Vila@mass.gov)

## Important Resources for Pregnant and Postpartum People

***Institute for Health and Recovery: Pregnant Women's Access Line: 866-705-2807***

**Beverly Parham**  
*Director of Family Access & Housing*  
Tel: 617-386-6015

**Susana Ismatul**  
*Bilingual Access Coordinator*  
Tel: 617-945-3707

**Cherena Crosby**  
*Pregnant Women's Access Coordinator*  
Tel: 617-945-6508

<https://www.healthrecovery.org/page/family-residential-treatment-intake-pregnant-womens-access>

***Journey Recovery Project Website:*** <https://journeyrecoveryproject.com/>

***Mass Clearinghouse Resources:***  
<https://massclearinghouse.ehs.state.ma.us/category/BSASPREG.html>

***Birth Planning Kit- FREE:***  
[https://massclearinghouse.ehs.state.ma.us/mm5/merchant.mvc?Screen=PROD&Product\\_Code=SA3588](https://massclearinghouse.ehs.state.ma.us/mm5/merchant.mvc?Screen=PROD&Product_Code=SA3588)

***Mass.gov website on the Plan of Safe Care:***  
<https://www.mass.gov/info-details/information-about-plan-of-safe-care-posc>

***Children and Family Futures:***  
<https://www.cffutures.org/report/plans-of-safe-care-learning-modules/>

***Statewide HELPLINE: 800-327-5050:*** <https://helplinema.org>

## Western Massachusetts Substance Use Disorder Treatment and Prevention Services Directory

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## Substance Use Disorder Treatment and Prevention Services Service and Program Types

**Acute Treatment Services/24-Hour Diversionary Withdrawal Management:** (ASAM Level 3.7)  
Medical intervention and stabilization for individuals who require withdrawal management in a 24-hour medically monitored environment.

**Clinical Stabilization Service:** (ASAM Level 3.5)  
Clinically managed high intensity short-term residential program for individuals not in need of withdrawal stabilization but require clinical services to stabilize and prepare for the next step in treatment. People can be referred by ATS or from the community if medically stable.

**Transitional Support Service: (ASAM Level 3.1)**

Short-term residential, support services for adults who need a safe and structured environment to support their recovery process after completing withdrawal management and stabilization. These programs are designed to help those who need services between acute treatment and residential rehabilitation, outpatient or other aftercare. Average length of stay is 4-6 weeks.

**Residential Rehabilitation Service (RRS): (ASAM 3.1)**

A treatment service for men and women, eighteen years of age and older, who are in the early stages of substance use recovery. These programs provide a structured and comprehensive rehabilitative environment that supports each resident's independence, resilience and recovery from alcohol, opiates, and/or other drugs. Scheduled, goal-oriented rehabilitative services are provided in conjunction with ongoing support and assistance for developing and maintaining skills necessary to maintain recovery. The average length of stay is 90 days. Some programs are able to serve pregnant and postpartum women with their infants.

**Co-Occurring Enhanced/Residential Rehabilitation Services (RRS/COE): (ASAM 3.1)**

These programs provide an individualized, structured and trauma-informed rehabilitative environment that supports each resident's independence, resilience and recovery. This setting is for individuals who have both a moderate to severe mental health disorder and a substance use disorder. There are also beds for perinatal women as well as youth and young adults.

**Family Residential Treatment: (ASAM 3.1)**

Family Residential Treatment programs provide a safe and supportive treatment environment for parents and their children when the caretaking parent(s) has a substance use disorder. Programs provide coordinated treatment for parents and children, where children's needs are assessed and supported and parents are provided parenting support, case management, discharge planning for smooth transitions to the community. Families can be of varying sizes with children up to age 18. One program in the state is available for fathers/parenting couples and children.

**Pregnant/parenting/family programs can be accessed by calling IHR at 866-705-2807**

**Day Treatment/Intensive Outpatient Program: (ASAM 2.1 and 2.5)**

Day treatment provides each person with 3.5 hours of programming, five times per week; individual, group and family counseling, relapse prevention, communicable disease prevention, case management, and encouragement of the use of community supports.

**Outpatient Counseling: (ASAM 1.0)**

Assessment, counseling and follow-up for individuals and families experiencing problems with alcohol and other drugs. Individual, group, and family services, and psycho-educational groups may be offered.

**Recovery Support Services: (ASAM 1.0)**

Recovery support services include recovery coaching, recovery navigation, and case management services. Recovery Coaches have lived experience with substance use disorder. They engage, educate, and support an individual in their unique recovery path. Recovery Coaches are available through the outpatient level of care as well as some other services such as Emergency Departments and courts.

**Mass Impaired Driver Education: (ASAM 0.5)**

Education for individuals convicted of first offense of driving under the influence of alcohol or other drugs. Comprehensive assessment, 16 interactive group sessions, introduction to recovery supports and referral for treatment as needed.

**Second Offender Aftercare: (ASAM 1.0)**

Full year of court mandated assessment and counseling for individuals convicted of second offense of driving under the influence of alcohol and other drugs. This service follows a 2-week inpatient program.

**Compulsive Gambling: (ASAM 1.0)**

Provides information, referral and outpatient counseling for the treatment of compulsive gambling.

**Home-based Family Support: First Steps Together**

Home visiting program that offers community based and/or virtual services, delivered by a parent in recovery with training to support both recovery and parenting journeys. Groups, care coordination, and the option of working with a mental health counselor are offered. Parents may qualify if you are expecting a child or are a parent of at least one child 5 years old or younger (even if they don't live with you) AND you have ever used opioids and/or stimulants.

**Office-Based Opioid Treatment Program (OBOT):**

Buprenorphine treatment within a community or behavioral health center setting or medical office.

**Opioid Treatment Programs (OTP):**

Methadone maintenance and outpatient withdrawal management for individuals with opioid use disorder.

**Housing Support and Stabilization (HSS):**

Housing Support and Stabilization programs provide case management services within a recovery living environment that establishes community-based supports to maintain ongoing goals in the recovery process. HSS may be permanent or transitional. These case management and recovery support services will assist and support residents to address primary health concerns, as well as develop skills and abilities to sustain recovery, and continue to establish independence.

**Overdose Education and Naloxone Distribution:**

These programs train individuals who are likely to experience or witness an overdose due to using opioids themselves or living with someone who does. Training covers how to prevent and recognize an opioid overdose, what to do if one occurs, the importance of calling 911, how to perform rescue breathing, and how to administer Narcan.

**Peer Recovery Support Center:**

The Massachusetts Peer Recovery Support Centers (PRSC) are free accessible peer-led spaces that provide individuals in all stages of recovery from substance use, as well as families and loved ones affected by addiction, the opportunity to both offer and receive support in their community environment. The PRSCs are warm, welcoming spaces grounded in the values and principles of Recovery and reflective of Multiple Pathways. They are permeated with a sense of hope, belonging and empowerment, with programming based on national standards and best practices in providing peer recovery support services and reflective of peer choice

**Access to Recovery (ATR)** A 6-month program for individuals who have an opioid use disorder (OUD), and who are seeking support with their recovery. The ATR program provides assistance with basic needs and with employment and career services. ATR works to build recovery systems of care in four cities (Greater Boston, Greater Springfield, New Bedford and Worcester).

**Recovery High Schools** are public high schools for youth ages 14-21 that provide educational environments suited to support youth recovering from SUD. They serve 30-50 students per school and

are supported through blended funding from the Commonwealth, local school districts, and educational collaboratives. The model offers a unique opportunity for students to receive support for their recovery within an academic setting consistent with Massachusetts State Standards. Students with a diagnosed SUD can attend a recovery high school by choice as a referral from a student's sending district is not required.

**Family Supportive Housing** provides supportive case management and family-centered recovery programming for families of various sizes. Families can stay in these programs for up to two years which provides families with a stable base. **Pregnant/parenting/family programs can be accessed by calling 866-705-2807.**

**Intervention Programs:**

Programs that provide services to families where addiction may be a problem for one or more family members. These services teach families strategies for engaging those using substances into treatment, strategies for building healthy communication to prevent substance use problems and parenting tools to help parents reduce the chances of substance abuse among their children.

**Prevention Services:**

Prevention Programs and Community Coalitions offer primary prevention services and opportunities to increase the protective factors in the lives of youth at risk for substance use and decrease their risk of health problems. Evidenced-based curricula are used for youth programming and environmental strategies are used within community coalitions.

***If you have a complaint about a BSAS funded or licensed treatment program, you may call the BSAS Complaint Line: 617-624-5171***

**All Pregnant Women seeking substance use disorder treatment have priority access to treatment in Massachusetts. If you need further assistance in accessing services for pregnant women, please call the *Institute for Health and Recovery* at 617-661-3991 or 866-705-2807**

**Acute Treatment Services-Adults**

***Carlson Recovery Center-BHN***

471 Chestnut Street, Springfield, MA 01107

Tel. (413) 246-9675; (413) BHN-WORK: Central Intake

Fax (413) 732-1605

Tel. (413) 733-1431 (main number and admissions after 5:00 and on weekends)

DPH funded-All Genders

***McGee Unit of Berkshire Medical Center***

725 North Street, Pittsfield, MA 01201

Tel (413) 442-1400

Fax (413) 443-5506

All Genders

***Swift River ATS and CSS***

151 South St., Cummington, MA 01026

Tel. (888) 512-6616 (for referral)

Tel. (413) 634-3600

All Genders

Fax (413) 634-5300

***Adcare ATS***

107 Lincoln Street, Worcester, MA 01605

Tel (800) 345-3552

(508) 753-3733

Medically Managed (Level 4.0)

***CMC Berkshire ATS/CSS***

100 Stone Manor Dr. New Marlborough, MA 01230

Tel (413) 429-9291

Fax (855) 701-1083

All Genders

***The Retreat Of Boston ATS/CSS***

14 Chestnut Place, 3<sup>rd</sup> Flr, Ludlow, MA

Tel (413) 432-2600

All Genders

***New View Section 35 Program for Women***

21 Kenwood St., Greenfield, MA 01301

Tel (413) 223-5072

Section 35 Referrals Only  
Women

## Acute Treatment and Stabilization Services –Youth

***Motivating Youth Recovery***

***Community Healthlink, Inc.***

12 Queen Street, 5<sup>th</sup> flr, Worcester, MA 01610

Tel (508) 860-1244

Fax (508) 860-1245

Acute Detoxification and Stabilization  
for Adolescents (ages 13-17) DPH Funded

## Clinical Stabilization Services

***The Hope Center-Behavioral Health Network***

35 Heywood Terrace, Springfield, MA 01104

Tel. (413) 246-9675; (413) BHN-WORK: Central Intake

Tel (413) 301-9500

DPH funded  
All Genders

***Berkshire Clinical Stabilization Center***

46 Kent St, Pittsfield, MA 01201

Tel (413) 447-2927

Fax (413) 445-9272

All Genders

## Transitional Support Services

***BHN TSS for Men***

130 Pine Street, Holyoke, MA 01040

**Tel** (413) 246-9675; (413) BHN-WORK: Central Intake

**Fax** (413) 707-2693

DPH funded

***Gandara Esperanza Women's TSS***

91 East Mountain Road, Westfield, MA 01085

**Tel** (413) 729-4250

**Fax** (413) 579-5948

DPH funded

## Outpatient Services

### ***Alternative Living Center Corp***

57 Maplewood Ave. Pittsfield, MA 01201

**Tel** (413)-446-6311

195 Ashland St., North Adams, MA 01247

**Tel** (413) 499-6300

### ***Behavioral Health Network (BHN) Outpatient Services***

All Outpatient Clinics provide in-person and Telehealth services.

**Central Intake: 413-301-WELL (413-301-9355)** for BHN Outpatient referrals to the following clinics:

#### ***BHN Center for Wellbeing***

417 Liberty St. Entrance D, Springfield, MA 01107

**Tel.** (413) 301-9355

**Fax** (413) 747-3790

Outpatient for Adults and Adolescents  
Mass Impaired Drivers Program

#### ***Mt. Tom for Mental Health and Recovery***

##### ***Behavioral Health Network***

40 Bobala Road, Holyoke, MA 01040

**Tel.** (413) 536-5473

**Fax** (413) 536-2760

Outpatient for Adults and Youth

#### ***Agawam Counseling Center***

30 Southwick Street, Feeding Hills, MA 01030

**Tel.** (413)-786-6410

**Fax** (413)-789-9633

Outpatient for Adults and Youth

#### ***BHN City Clinic***

235 Maple St., Holyoke, MA 01040

**Tel:** (413)-532-0389

**Fax:** (413)-532-1548

Outpatient for Adults and Youth

#### ***BHN Center for Wellbeing Westfield***

77 Mill Street, Suite 251, Westfield, MA

**Tel** (413) 568-6141

**Fax** (413) 572-4117

Outpatient for Adults  
Second Offender Aftercare

#### ***BHN Valley Human Services***

96 South St., Ware, MA 01082

**Tel** (413) 967-6241

**Fax** (413) 967-9807

Outpatient for Adults

#### ***Best Life Center***

##### ***Mental Health Association***

153 Magazine St., Springfield, MA 01109

**Tel.** (413) 233-5323

Outpatient for Adults  
Mass Impaired Drivers Program

#### ***The Brien Center***

333 East St, Pittsfield, MA

**Tel** (413) 499-0412

(800) 252-0227

**Fax** (413) 499-0995

Outpatient for Adults  
Day Treatment, OBAT  
Mass Impaired Drivers Program  
Second Offender Aftercare  
DPH Funded

#### ***The Brien Center***

124 American Legion Dr, North Adams, MA

**Tel.** (413) 664-4541

Outpatient for Adults  
Individual, Group, Family,  
Mass Impaired Drivers Program

(800) 252-0227  
Fax (413) 662-3311

***The Brien Center***  
60 Cottage St, Great Barrington, MA  
Tel (413) 528-9156  
(800) 252-0227  
Fax (413) 528-8187

***the Brien Center***                      Outpatient for Youth  
DPH Funded  
Tel (413) 629-1249  
(800) 252-0227  
Fax (413) 445-6242

***Center for Human Development  
Child and Family Services***  
367 Pine Street, Springfield, MA  
Tel (413) 737-1426  
Fax (413) 739-9988  
Intakes (844)-243-4357 Central Intake

***Center for Human Development  
Child and Family Services***  
246 Park St., West Springfield, MA  
Tel (413) 737-4718  
Intakes (844)-243-4357 Central Intake

***Center for Human Development  
Child and Family Services***  
131 West Main St. 1st Floor, Orange, MA  
Tel (978) 544-2148  
Fax (978) 544-2196  
Tel (844) 243-4357 Central Intake

***Center for Human Development  
Child and Family Services***  
102 Main St.  
Greenfield, MA 01301  
Tel (413) 774-6252  
Tel (844)-243-4357 Central Intake

***Center for Human Development  
Child and Family Services***  
179 Northampton St., Easthampton, MA 01027  
Tel (413) 529-1764

***Clinical and Support Options-Athol***  
2033 Main Street, Athol, MA  
Tel. (978) 249-9490  
Fax (978) 249-9514

***Clinical and Support Options***  
8 Atwood Drive, Ste 201, Northampton, MA  
Tel. (413) 582-0471  
Fax (413) 585-9765

***Clinical and Support Options-Greenfield***  
One Arch Place, Greenfield, MA  
Tel. (413) 774-1000

Office Based Opioid Treatment  
DPH Funded

Outpatient for Adults, Adolescents  
Office Based Addiction Treatment  
Mass Impaired Drivers Program  
DPH Funded

O                      ***Patrick Miller Youth Program of***  
251 Fenn Street, Pittsfield, MA

Outpatient for Adults  
Mass Impaired Drivers Program  
Second Offender Aftercare  
**START (Stimulant Treatment)**

Outpatient for Adults, Recovery Coaching

Outpatient for Adults  
Mass Impaired Drivers Program  
Second Offender Aftercare  
DPH Funded

Adult Outpatient, Recovery Coaching  
Mass Impaired Drivers Program  
Second Offender Aftercare  
Diversion Program  
DPH Funded

Outpatient for adults

Outpatient for Adults and Youth  
Day Treatment (IOP)

Outpatient for Adults and Day Treatment  
Mass Impaired Drivers Program, 2<sup>nd</sup> Off.  
Aftercare, Diversion Program  
DPH funded

Outpatient for Adults and Youth  
Day Treatment (IOP)

Fax (413) 774-1776

***Clinical and Support Options***

877 South St, Suite 200, Pittsfield, MA

Tel (413) 236-5656

Fax (413) 499-6572

Outpatient for Adults and Youth

***Clinical and Support Options***

1 Federal St., Bldg. 102-3, Springfield, MA

Tel (413) 737-9544

Fax (413) 737-4455

Outpatient for Adults and Youth

***Gandara Center***

85 St. George St, Springfield MA

Tel (413) 736-0395

Fax (413) 732-2125

Outpatient for Adults and Youth  
Recovery Coaching, IOP  
Mass Impaired Drivers Program  
Second Offender Aftercare  
Problem Gambling Treatment  
DPH Funded

***Gandara Center***

2155 Main St., Springfield, MA

***Tel*** (413) 736-0395

***Fax*** (413) 734-1651

Outpatient for Adults and Youth  
Gambling Tx, Recovery Coaching,  
Recovery Support Navigator Services  
DPH Funded

***Baystate Wing Hospital***

***Griswold Center***

40 Wright Street, Palmer, MA

***Tel.*** (413) 370-5285

***Intake*** (413) 370-8517

***Fax*** (413) 370-5384

Outpatient for Adults and Youth,  
Second Offender Aftercare,  
Buprenorphine Program OBOT

***Holyoke Medical Center***

***Center for Behavioral Health***

575 Beech Street, Holyoke, MA

***Tel.*** (413) 534-2698

***Intake*** (413) 534-2627

***Fax*** (413) 534-2659

Outpatient for Adults  
Day Treatment for Adults

***Family Engagement Project and***

***Outpatient Treatment***

***Institute for Health and Recovery***

155 Maple Street, Ste 304, Springfield, MA

***Tel*** (413) 313-4592

***Fax*** (413) 301-6173

Outpatient for Adults, Families  
Western Region Home-based Services  
Referral through DCF

***The New Life Center for Recovery***

1323 Worcester St., Indian Orchard, MA

***Tel*** (413) 297-1975

***Fax*** (413) 209-9603

Outpatient for Adults  
Recovery Coaching

***Mira Vista Behavioral Health***

1233 Main St, Holyoke, MA

For Admission: (413) 701-2600

Outpatient for Adults,  
Evening/Day IOP, 2nd Offender  
Mass Impaired Drivers Program

***River Valley Counseling Center***

303 Beech St., Holyoke, MA 01040

Tel (413) 540-1128

Central Intake: (413) 540-1234

Outpatient for Adults and Youth

***River Valley Counseling Center***

152 Center St, Chicopee, MA 01013

Outpatient for Adults and Youth  
DPH Funded

<b><i>ServiceNet Outpatient Programs</i></b> 55 Federal Street, Greenfield, MA 01301 Tel. (413) 772-2935 Central Intake (877) 984-6855 Fax (413) 772-3724	Outpatient for Adults and Youth
<b><i>ServiceNet Outpatient Programs</i></b> 50 Pleasant St., Northampton, MA 01060 Tel (413) 584-6855	Outpatient for Adults and Youth
<b><i>ServiceNet Outpatient Programs</i></b> 98 Lower Westfield Rd. Suite# 205, Holyoke, MA 01040 Tel (413) 533-5201	Outpatient for Adults and Youth
<b><i>West Central Family and Counseling Center</i></b> 103 Myron St., Suite A, W. Springfield, MA 01089 Tel (413)-592-1980 Fax (413) 439-0096	Outpatient for Adults
<b><i>Compass Recovery West</i></b> 117 Park Ave, Ste 303, W. Springfield MA 01089 Tel (413) 240-4877	Outpatient for Adults, PHP, IOP
<b><i>Pioneer Behavioral Health</i></b> 175 Dwight Rd, Longmeadow, MA 01106 Tel 1-844-609-3018 <a href="mailto:info@pioneerbh.com">info@pioneerbh.com</a>	

## Office-based Addiction Treatment (Buprenorphine and Vivitrol Treatment)

<b><i>Holyoke Health Center</i></b> 230 Maple Street, Holyoke MA 01040 <b>Tel</b> (413) 420-1730	DPH Funded
<b><i>Brightwood Health Center</i></b> 380 Plainfield St., Springfield, MA 01107 <b>Tel.</b> (413) 794-1705	DPH Funded
<b><i>The Brien Center</i></b> 333 East St. Pittsfield, MA 01201 <b>Tel.</b> (413) 499-0412	DPH Funded
<b><i>The Brien Center</i></b> 124 American Legion Dr, North Adams, MA <b>Tel.</b> (413) 499-0412 or (800) 252-0227 <b>Fax</b> (413) 499-0995	DPH Funded
<b><i>The Brien Center</i></b> 60 Cottage St. Great Barrington, MA 01230 <b>Tel</b> (413)-528-9156 <b>Intake</b> (800)-252-0227	DPH funded
Baystate Wing Hospital <b><i>Griswold Center</i></b> 40 Wright St, Palmer, MA 01069 Tel (413) 370-5285 Fax (413) 370-5384	

<b><i>Clean Slate</i></b> <b>Tel</b> Main Call Center (413) 341-1787	One Arch Pl., 3 <sup>rd</sup> Floor, Greenfield <b>Tel</b> (413) 376-4343
1985 Main Street, Suite E, Springfield <b>Tel</b> (413) 736-1458	201 South Main St., #3, Athol <b>Tel</b> (978) 248-0442
306 Race Street, 2nd Floor, Holyoke <b>Tel</b> (413) 650-0590	83 South St. Suite 180, Ware <b>Tel</b> (413) 725-4214
900 Memorial Avenue, West Springfield <b>Tel</b> (413) 788-0100	53 Eagle St., 3 <sup>rd</sup> floor, Pittsfield <b>Tel</b> (413) 347-4088
411 Chandler St., Worcester <b>Tel</b> (508) 471-5600	77 Hospital Avenue, Suite 107 North Adams, MA 01247 <b>Tel</b> (413)-346-2544
275 Nichols Rd. Fitchburg <b>Tel</b> (978) 516-9125	211 State St, Unit C, Belchertown, MA 01007
<b><i>Sevida</i></b> 50 Union Street, West Springfield MA 01089 <b>Tel</b> (413) 732-0040 or 739-1611 <b>Fax</b> (413) 732-7007	77 Hospital Ave. Suite 104 North Adams, MA 01247 <b>Tel</b> (413) 398-5180
121 Lincoln St., Worcester, MA 01605 <b>Tel</b> (508) 890-0990	42 Summer St. Suite 201, Pittsfield <b>Tel</b> (413)-236-9100
<b><i>OnCall Healthy Living Program</i></b> 51 Locust St., Northampton, MA 01060 <b>Tel</b> (413) 584-7425 <b>Fax</b> (413) 584-7440	568 Main St., Indian Orchard, MA 01151 <b>Tel</b> 413-301-7759

**For More Information about Office-based Addiction Treatment go to:**

<https://www.bmcobat.org/about-us/obat-tta>

## **Opioid Treatment Programs (Methadone)**

<b><i>BHN-OTP Springfield Pregnant/PP Women's Program</i></b> 395 Liberty St. Springfield, MA 01104 <b>Tel</b> (413) 272-1333 <b>Fax</b> (413) 858-2618	<b><i>BHN-OTP Greenfield</i></b> 21 Kenwood St. Greenfield, MA 01031 <b>Tel</b> (413) 223-5072
<b><i>BHN-OTP Holyoke</i></b> 235 Maple St. Holyoke, MA 01040 <b>Tel</b> (413) 532-0389 <b>Fax</b> (413) 532-1548 Walk-in hours: Mon and Thurs 7 AM-1PM	<b><i>BHN-OTP Orange</i></b> 119 New Athol Rd. Suite 210 Orange, MA 01364 <b>Tel</b> (978) 674-7240 <b>Fax</b> (413) 707-3138
<b><i>Health Care Resource Centers</i></b> 628 Center Street Chicopee, MA 01013- <b>Tel.</b> (413) 746-0051 <b>Fax</b> (413) 746-0368	<b><i>Health Care Resource Centers</i></b> 130 Southampton Rd. Westfield, MA 01085 <b>Tel.</b> (413) 568-6600 <b>Fax</b> (413) 572-6840

<p><b>Health Care Resource Centers</b>  441 Pleasant Street  Northampton, MA 01060-  Tel. (413) 584-2404  Fax (413) 585-8631</p>	<p><b>Health Care Resource Centers</b>  50 Miles St  Greenfield, MA 01301-  Tel. (413) 774-3321  Fax (413) 773-3345</p>
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**Springfield Comprehensive Treatment Center**

511 East Columbus Ave  
Springfield, MA 01105  
Tel. (413) 733-3488  
Fax (413) 731-7381  
TTY (413) 737-3681

**Mira Vista Opioid Treatment Program**

DPH Funded

1233 Main Street  
Holyoke, MA 01040  
**Tel** (413) 701-2600- Central Assessment Center

**Everest Recovery Center**

14 Chestnut Place  
Ludlow, MA 01056  
**Tel** (413) 268-6522

<p><b>Spectrum Health System- DPH Funded</b>  390 Merrill Rd.  Pittsfield, MA 01201  <b>Tel</b> (413) 442-0402  <b>Central Intake</b> (508) 854-3320</p>	<p><b>Spectrum Health System</b>  1274 Curran Highway  North Adams, MA 01247  <b>Tel</b> (413) 664-9024  <b>Fax</b> (413)664-6742  <b>Central Intake</b> (508) 854-3320</p>
<p><b>Spectrum Health System</b>  290 Park St.  Great Barrington, MA 01230  <b>Tel</b> (413) 347-4647  <b>Central Intake</b> (508) 854-3320</p>	

## Residential Recovery Programs

**CHD Goodwin House (for youth males)**

DPH Funded, Males ages13-17

187 Fairview Ave.  
Chicopee, MA 01013  
Tel (413)-316-1642

**Beacon House -ServiceNet**

Social Model, Recovery Home, Co-ed  
DPH Funded

53 Beacon Street  
Greenfield, MA 01301  
Tel (413) 772-3701 (Intake and referrals)  
Fax (413) 570-8376

**Orange Recovery House-ServiceNet**

Social Model, Recovery Home, Men  
DPH Funded

35 Congress Street  
Orange, MA 01364  
Tel (413) 772-3701 (Intake and referrals)  
Fax (413) 570-8376

***Two Rivers Recovery Center for Women - CHD***

148 Montague City Road  
Greenfield, MA 01301  
Tel (413) 512-5018

Recovery Home, Women, Pregnant and  
Post-partum  
DPH Funded

***Cornerstone Recovery of Gandara***

59 South St.  
Ware, MA 01082  
Tel (413) 758-4050  
Fax (413) 277-0240

DPH Funded-Women 18-25

***Gandara Addiction Recovery Program***

29-33 Arch Street  
Springfield, MA 01107-  
Tel. (413) 781-2234  
Fax (413) 734-9159  
TTY (413) 781-2234

Recovery Home, Men  
DPH Funded

***Gandara Residential Services for Women***

507 Appleton Street  
Holyoke, MA 01040-  
Tel. (413) 540-9881  
Fax (413) 540-9882

Women, Pregnant/Post-Partum,  
Recovery Home  
DPH Funded

***Hairston House-Gandara***

25 Graves Avenue  
Northampton, MA 01060-  
Tel. (413) 585-8390  
Fax (413) 585-8670

Social Model, Recovery Home, Men  
DPH Funded

***Grace House-CHD***

143 West Street  
Northampton, MA 01060  
Tel. (413) 586-8213 ***For Referral call IHR:*** (617) 661-3991  
Fax (413) 585-9139

Family Residential Treatment  
DPH Funded

***Keenan House for Men- The Brien Center***

202 Bradford Street  
Pittsfield, MA 01201  
Tel (413) 499-2756  
Fax (413) 445-7558

Recovery Home-Men  
DPH Funded

***My Sisters House-BHN***

89 Belmont Avenue  
Springfield, MA 01109  
Tel. (413) 733-7891  
Fax (413) 747-8084

Recovery Home, Women  
Pregnant/Post-Partum  
DPH Funded

***Opportunity House—BHN***

10-12 Ingraham Terrace  
Springfield, MA 01105  
Tel (413) 733-7891  
Tel (413) 246-9675; (413) BHN-WORK: Central Intake

Recovery Home, Men  
DPH Funded

***Cole's Place-BHN***

401 Liberty St.  
Springfield, MA 01104  
Tel (413) 726-1030  
Fax (413) 788-0540

Recovery Home, Men  
DPH Funded

Tel (413) 246-9675; (413) BHN-WORK: Central Intake

***BHN Springfield Program***

5 Madison Avenue and  
Springfield, MA 01105

Fax (413) 737-1696

Tel. (413) 246-9675; (413) BHN-WORK: Central Intake

Recovery Home, Co-Ed  
DPH Funded

## Co-occurring Enhanced Residential Recovery Service

***Unity Place North--BHN***

5 Kenwood St, Greenfield, MA 01301

Tel (413) 223-5260

Fax (413) 773-3578

Tel. (413) 246-9675; For Intake: (413) 223-5233

Men, DPH Funded

***Unity Place South—BHN***

479 Chestnut St, Springfield, MA 01107

Tel (413) 733-1431

Tel. (413) 246-9675; (413) BHN-WORK: Central Intake

Men, DPH Funded

***Northern Star – BHN***

21 Kenwood St, Greenfield, MA 01301

Tel. (413) 246-9675

Tel. (413) BHN-WORK: Central Intake

Women

***Avanzando - Gandara***

14 Chestnut Place, Ludlow, MA

Tel (413)-266-4093 x1

Fax (413)-610-0349

Women  
Pregnant/Post-Partum  
DPH Funded

***Los Campeones – Gandara***

202 East Main St., Chicopee MA

Tel (413) 300-9212 Intake

Men

***GRIT-MHA-Wilbraham***

20 Wilbraham Ave, Springfield, MA

Tel (844) 642-9355 Intake

Tel (413) 747-5384

Men  
DPH Funded

***GRIT-MHA Yale St.***

11 Yale St, Holyoke, MA

Tel (844) 642-9355 Intake

Tel (413) 233-5354

LBGTQ+  
DPH Funded

***GRIT-MHA Ridgewood Terrace***

42 Ridgewood Terrace, Springfield, MA

Tel (844) 642-9355 Intake

Tel (413) 233-5362

Young Men 18-35  
DPH Funded

***Aster House-CHD***

51 Old Lyman Rd, South Hadley, MA

Tel (413) 224-2796

Fax (413) 439-2107

Co-ed  
DPH Funded

***Keenan House North-Brien Center***

42 Arnold Ave, North Adams, MA

Tel (413) 662-2480

Co-ed  
DPH Funded

## Jail Diversion Residential and Case Management

### ***Connections Program-BHN***

5 Kenwood St, BldgC 2<sup>nd</sup> flr, Greenfield, MA  
Tel (413)-223-5072  
Fax (413)-773-0878

Statewide Diversion Program  
DPH Funded  
**Referrals from Probation/Courts**

## Supportive Housing

### ***The Moltenbrey--ServiceNet***

60 Wells Street, Greenfield, MA 01301  
Tel. (413) 772-8679  
Fax (413) 570-8226  
TTY (413) 774-5272

Co-Ed  
DPH Funded

### ***Gandara Center***

#### ***Miracle House***

114 Calhoun Street, Springfield, MA 01107  
Tel (413) 363-1578  
Fax (413) 746-1760

Men  
DPH Funded

### ***Gandara Center***

#### ***Serenity Program***

80 Commercial St., Holyoke, MA. 01040  
Tel (413) 372-8973  
Fax (413) 650-0285

Women  
DPH Funded

### ***Gandara Center Community Housing Program***

80 Commercial St., Holyoke MA  
Tel (413) 372-8973  
Fax (413) 650-0285

Families  
DPH Funded

### ***The Brien Center***

#### ***Safe Harbor***

184 Bradford Street, Pittsfield MA  
Tel. (413) 499-1456  
Fax (413) 445-7558  
TTY (413) 499-1000

Co-Ed, Families  
DPH Funded

### ***The Brien Center***

#### ***Supportive Housing Program***

214 Francis Ave., Pittsfield, MA  
(413) 344-1637

Co-Ed  
DPH Funded

### ***Crossroads Program-SMOC***

1509 N. Main St., Palmer MA  
Tel. (413) 283-2533  
Fax (413) 283-4012

DPH Funded

## Recovery Support Services

### ***BHN Recovery and Peer Support***

471 Chestnut St, Springfield MA  
Tel (413) 523-3439  
Fax (413)-747-3790  
[Recoverycoaching@bhninc.org](mailto:Recoverycoaching@bhninc.org)

Recovery and Peer Support  
DPH Funded

***The Living Room-BHN***  
417 Liberty St.  
Springfield, MA 01104  
Tel (413) 310-3312

Peer Recovery Support  
For urgent needs

***Gandara Community Support Programs  
And Recovery Coaching***

85 St. George Rd. Springfield  
Tel (413)-736-0395 x2212  
Fax. (413) 732-2125

Recovery and Peer Support  
DPH Funded

***CHD Recovery Coaching and Case Management Services***

102 Main St. Greenfield, MA  
Tel (844)-243-4357

Recovery and Peer Support  
DPH Funded

## Peer Recovery Support Centers

***The RECOVER Project  
Western Mass Training Consortium***

68 Federal Street, Greenfield, MA  
Tel. (413) 774-5489  
Fax (413) 774-6039  
<http://recoverproject.org/>

Recovery Support Center  
DPH Funded

***Hope for Holyoke Recovery Support Center  
Gandara Center***

100 Suffolk St., Holyoke MA  
Tel (413) 561-1020  
Fax (413) 532-0306

Recovery Support Center  
DPH Funded

***Valor Recovery Support Center  
Gandara Center***

373 Worthington Street, Springfield, MA  
Tel. (413)-736-8329

Recovery Support Center  
DPH Funded

***Living in Recovery Support Center  
ServiceNet, Inc***

81 Linden Street 2<sup>nd</sup> floor, Pittsfield, MA  
Tel 413-570-8243

Recovery Support Center  
DPH Funded

***Northampton Recovery Center  
Western Mass Training Consortium***

25 Amory St. Northampton, MA  
Tel. (413) 834-8627  
[www.northamptonrecoverycenter.org](http://www.northamptonrecoverycenter.org)

Recovery Support Center  
DPH Funded

***Recovery Center of Hope  
Western Mass Training Consortium***

52 Main Street, Ware, MA  
Tel (413) 277-6290  
[rchinfo@wmtcinfo.org](mailto:rchinfo@wmtcinfo.org)

Recovery Support Center  
DPH Funded

***South County Recovery Center***

67 State Rd, Great Barrington, MA  
Tel (413) 645-3565  
[www.rural-recovery.org](http://www.rural-recovery.org)

Recovery Support Center  
DPH Funded

***Have Hope Recovery Center  
The Brien Center***

37 Main St Suite 102, North Adams, MA

Recovery Support Center

**Find a Peer Recovery Support Center:**

<https://www.mass.gov/info-details/peer-recovery-support-centers>

## Intervention and Family Support Programs

***FIRST Steps Together-CHD***

141 North Street, Ste 307, Pittsfield, MA  
Office (413)-372-9830  
Cell (413)-887-2004

Home visiting and recovery support for parents

***FIRST Steps Together-Square One Family Services***

1095 Main St. First Floor, Springfield, MA  
Office (413)-858-3119  
Fax (413)-783-0467

Home visiting and recovery support for parents with history of opioid use

***Moms Do Care-EMPOWER Program***

Baystate Franklin Medical Center  
Office (413)-773-2001

Medical, Recovery Support and Doula

***Patrick Miller Youth Program of the Brien Center***

251 Fenn Street, Pittsfield, MA  
Tel. (413) 629-1249  
(800) 252-0227  
Fax (413) 445-6242

Family Intervention  
DPH Funded

***River Valley Counseling Center***

303 Beech St, Holyoke MA  
Tel (413)-540-1234

ACRA for Adolescents and families  
DPH Funded

***Allies in Recovery***

69 Prospect Ave. Apt 32, Northampton, MA  
Tel (413) 272-8170  
<http://alliesinrecovery.net/>

Family Training in CRAFT  
IT Support

***Learn to Cope Parents Support Groups and Narcan Training***

116 Pleasant St, Unit 147, Easthampton, MA  
Tel (413) 203-1264  
[www.learn2cope.org](http://www.learn2cope.org)

DPH Funded

***Parent Support Group of Western Mass***

Meetings held Wednesdays 6-8pm at  
MiraVista Behavioral Health Center  
1233 Main St, Holyoke, MA  
Tel (413) 626-9889

## Recovery High School

***Liberty Preparatory Academy***

37 Alderman St, Springfield, MA  
Tel (413) 750-2484

DPH Funded

## Overdose Prevention and Syringe Access Programs

***Tapestry Northampton Syringe Access Program***

Narcan Pilot Program  
16 Center Street, Northampton, MA  
Tel (413) 586-0310

DPH Funded

***Tapestry Holyoke Syringe Access Program***

Narcan Pilot Program  
15A Main St., Holyoke MA  
Tel (413) 315-3732 x1

DPH Funded

***Tapestry Springfield Syringe Access Program***

1985 Main Street, Suite G, Springfield, MA  
Tel (413) 363-9472

DPH Funded

***Tapestry Greenfield Syringe Access Program***

Episcopal Church of Saints James and Andrew  
8 Church Street, Greenfield, MA  
Tel (413) 221-7722

DPH Funded

***Tapestry North Adams Syringe Access Program***

6 West Main Street, North Adams, MA  
Tel (413) 398-5603

DPH Funded

***Healthy Steps Syringe Services Program-Berkshire Medical Center***

510 North St., Suite 6-B2, Pittsfield, MA  
Tel (413) 447-2654

***Hampden County Addiction Task Force (HCAT) Rapid Response Team***

Hampden County Sheriff's Department  
Tel (413) 278-5561  
Fax (413) 785-1406  
Cell (413) 312-8003

## Substance Use Prevention Programs

***Substance Use Prevention Services***

Opioid Overdose Prevention (MOAPC)  
Springfield Department of Health & Human Services  
311 State Street, Springfield, MA 01105  
Tel (413)-787-6724

***Stop Access Drug Free Communities Coalition***

120 Maple Street, Suite 305 Springfield, MA  
Tel: (413)-733-9024  
Fax: (413)-788-0929

***West Springfield CARE Coalition***

425 Piper Rd W. Springfield, MA 01089  
413-263-3400 x6202

[ccoalition@wsps.org](mailto:ccoalition@wsps.org)

***Close Community Coalition***

535 Bliss Rd, Longmeadow, MA 01106  
Tel: 413-565-4200 x. 4043  
[info@closecommunity.org](mailto:info@closecommunity.org)

***Town of Amherst***

***SPIFFY/The Collaborative for Educational Services***

97 Hawley Street  
Northampton, MA 01060  
Tel (413) 586-4900 x177  
Fax (413) 586-0180

***Easthampton Healthy Youth Coalition***

50 Payson Ave 2nd Floor, Easthampton, MA  
Tel. (413)-207-5725  
<http://www.epsd.us/epc/ehyc.html>

***Northampton Youth Health Coalition***

Department of Health & Human Services  
212 Main Street, Northampton, MA  
Tel (413) 587-1387

***South Hadley Drug & Alcohol Prevention Coalition***

153 Newton Street, South Hadley MA  
Tel (413) 538-5063 X3723

***Franklin Regional Council of Government  
Community Coalition for Teens***

278 Main Street, Suite 411  
Greenfield, MA 01301  
Tel (413) 774-1194 x116  
Fax (413) 774-1195

***Gill Montague Community School Partnership***

35 Crocker Avenue, Turners Falls, MA  
Tel (413) 863-7512  
[www.gmpartnership.org](http://www.gmpartnership.org)

***Greenfield Public Schools***

21 Barr Avenue, Greenfield, MA 01301  
Tel (413)-829-0012

***Northern Berkshire Community Coalition  
Community Organizing for Prevention***

61 Main Street, Suite 218  
North Adams, MA 01247  
Tel. (413) 663-7588  
Fax (413) 663-9877  
TTY (413) 663-9877

***Railroad Street Youth Program***

60 Bridge St. PO Box 698  
Great Barrington, MA 01230  
Tel (413) 528-2475

# Mass Opiate Addiction Prevention Collaboratives

***Hampden County Addiction Taskforce***

Hampden District Attorney's Office  
1500 Main Street 18th Floor  
Springfield, Ma. 01103  
Tel (413)-505-5913

***Berkshire Opioid Abuse Prevention Coalition***

***Berkshire Public Health Alliance***

1 Fenn St. Suite 302  
Pittsfield, MA 01201  
Tel (413) 442-1521 X37

***Opioid Task Force of Franklin County  
and North Quabbin Region***

101 Munson Street  
Greenfield, MA 01301  
Tel (413) 834-3161  
Website: [www.opioidtaskforce.org](http://www.opioidtaskforce.org)

***Hampshire HOPE***

212 Main St Rm 101  
Northampton, MA 01060  
Tel (413) 587-1214

Please mail changes to the Western Massachusetts Substance Abuse Treatment and Prevention Services Directory to:  
[aimee.j.letson@mass.gov](mailto:aimee.j.letson@mass.gov) or [moana.c.navedo@mass.gov](mailto:moana.c.navedo@mass.gov)

Aimee Letson, Western MA Regional Manager  
Moana Navedo, Western MA Assistant Regional Manager  
Gilson Vila, Western MA Licensing Inspector  
[Gilson.Vila@mass.gov](mailto:Gilson.Vila@mass.gov)